



COURSE OUTLINE

This highly interactive program gives leaders with the responsibility of leading or overseeing incident investigations the opportunity to reflect upon and build skills in the effective planning and management of all levels of incident investigations, either solely, or through the leadership of a team.

This module reviews how the investigation leader can create a team culture that involves fair and just thinking, and analysis of systemic, behavioural and cultural factors. The aim is that those involved in an investigation will take part willingly and ensure that the true causal factors are identified and either eliminated or mitigated to ensure that a similar situation will not occur in the future.

OBJECTIVES

At the end of this course participants will be able to:

- > Determine the requirements, protocols and processes of managing a post incident response
- > Apply the critical steps in creating and leading an investigation team
- > Plan an incident investigation
- > Lead others to gather evidence effectively, recreate a sequence of events, and then identify the real causal factors of an incident
- > Collaboratively create sustainable corrective and preventative actions and oversee appropriate and effective reporting and monitoring and review processes
- > Effectively debrief, acknowledge the efforts of, and disband the investigation team



> **NATIONALLY ACCREDITED OUTCOMES:**

SLCLII408 Lead an incident investigation, which forms part of 10604NAT Certificate IV in Safety Leadership (WHS) – Construction

> **ASSESSMENT:**

Assessment and observation during the program and completion of workplace task to demonstrate application of skills

> **DELIVERY MODE:**

Face-to-face

> **TARGET AUDIENCE:**

General Manager, Operations Manager, Project/Workplace Manager, Safety Professional, Superintendent/Site Manager, Engineer

> **PREREQUISITES:**

Recommended that participants complete the Safety Leadership Foundation Program

> **DURATION:**

1 day